

RNCM STUDENT CHARTER

The community of students and staff at the College provides a distinctive and inspiring environment in which musical creativity can flourish.

Central to our vision is the College’s partnership with you, our students. The College will act with integrity towards its students and demands high standards from its staff and student body. To help you fulfil your creative and professional potential you need to know what to expect from us and what we expect of you. The Student Charter; jointly created by the College and its students articulates this.

EMBARKING ON AND SUCCEEDING IN YOUR COLLEGE CAREER

OUR COMMITMENTS TO YOU:	YOUR COMMITMENTS TO US:
We will provide a high quality, conservatoire-based, professionally orientated learning experience and act with integrity towards all our students.	You will pursue your studies and associated college activities, with integrity, in a diligent, responsible and professional manner.
We will provide access to high quality facilities and resources to support your learning.	You will treat College facilities and learning resources with care and respect and adhere to regulations on their use.
We will provide you with opportunities as performers, composers and researchers, through the College’s wide range of events.	You will make effective use of, and actively participate in, the opportunities provided to you.
We will make clear our tuition fees through our website and inform you in a timely manner of any changes to fees.	You will pay the tuition fees associated with your programme in accordance with the timescales set out by the College.
We will celebrate diversity, treat all students equally and with courtesy, respect and professionalism.	You will treat all fellow students, staff and the public with courtesy and respect.
We will provide accurate and up to date information about your studies and associated College activities and notify you promptly of any changes.	You will ensure you read relevant information provided by the College and regularly check email, Moodle and noticeboards.
We will provide support for you to develop intellectually, personally and professionally and to help you successfully complete your programme.	You will maintain an honest and open dialogue with staff about any aspect of College life that is giving you cause for concern and seek support if needed.
We will deliver your programme in accordance with the relevant Programme Specification, ensuring that the learning and teaching delivered will enable you to meet the module and programme learning outcomes.	You will attend all timetabled classes, fulfil the requirements of your programme and adhere to its regulations.
We will ensure that you are assessed fairly against clear, published criteria and give you clear and constructive feedback in a timely manner.	You will adhere to deadlines for the submission of assessed work, attend all examinations and reflect on feedback to improve future work.
We will provide opportunities for you to be represented at all levels in our decision-making structure and give feedback on your experiences.	You will actively engage with the range of opportunities we provide for you to give feedback to us.
We will encourage, in conjunction with the Students’ Union, student-led extra-curricular initiatives and projects.	You will engage with opportunities to develop and participate in extra-curricular projects and activities.
We will operate a Student Complaints Policy through which you can raise a complaint against in relation to the delivery of a College service.	You will raise any complaint you may have at the earliest opportunity and not make a complaint that is frivolous, vexatious or made with malice.

TURNING ARTISTRY INTO EMPLOYABILITY

OUR COMMITMENTS TO YOU:	YOUR COMMITMENTS TO US:
We will provide a programme of study that enables you to graduate as an enterprising, employable professional with the entrepreneurial skills to succeed in your chosen career.	You will take an active interest in developing your personal, professional, entrepreneurial, and employability skills.
We will provide support, advice and guidance to help you succeed in a dynamic and fluid job market.	You will take responsibility for achieving your career goals and ask for help when needed.
We will provide access to a range of personal and professional development activities and seek to make you aware of relevant professional networks to enhance your CV and/or professional portfolio.	You will actively participate in activities and opportunities that will enhance your future career.
We will provide the opportunity for you to be part of a professional, international and culturally diverse community.	You will respect cultural diversity and recognise its value in your personal and professional development.